

HID® FARGO® HDP®5000

Printer Firmware
Release Notes

Firmware Version: 5.8.16
PLT-04334, A.3
July 2025



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Contacts

For technical support, please visit: <https://support.hidglobal.com>.

What's new

Date	Description	Revision
July 2025	Release notes for firmware 5.8.16.	A.3

A complete list of revisions is available in [Revision history](#).

1.1 Scope

These release notes provide information on the HID® FARGO® HDP®5000 Printer Firmware version 5.8.16. Included are product enhancements, fixes, known issues, and limitations since the previous release.

Note: The reference numbers associated with these features, issues, and fixes are from internal HID Global tracking systems.

1.2 Resolved issue

- Resolved an issue with the SDK Utility Command to retrieve number of cards left before the printer cleaning card count message is triggered (FSA-618)

1.3 Known issues

- Performing firmware upgrades from FARGO Workbench on Windows 10 when not running as an Administrator may result in errors. (SICPI-605)
- If the cover is opened when the printer is in the Paused state, the printer may not resume printing correctly. (SICPI-606)

1.4 FAQ

- Where do I get the OMNIKEY® SDK for the 5122 encoder?
The OMNIKEY SDK is not available for the 5122 encoder. You can download sample codes from <https://www3.hidglobal.com/drivers/30713>.
- Where can I download a developer guide to help integrate the 5122 with my application?
Download *OMNIKEY 5422 and 5122 Software Developer Guide* (PLT-03296) from https://www3.hidglobal.com/system/files/doc_eol_expired_files/plt-03296_a.3_-_omnikey_5422_and_5122_sw_dev_guide.pdf.
- Where can I download a developer guide to help integrate the 5127CK Mini with my application?
The guide and sample code is available for registered developers in the Developer Center at <https://www3.hidglobal.com/developer-center>.
- Is it necessary to update the printer firmware to support the 5122 and 5127CK Mini encoders?
Yes, a new printer firmware file is required to support the OMNIKEY 5122 and 5127CK Mini encoders. It is backward compatible with the OMNIKEY 5121 encoder.

Revision history

Date	Description	Revision
July 2025	Release notes for firmware 5.8.16.	A.3
December 2022	Release notes for firmware 5.8.12.	A.2
May 2020	Release notes for firmware 5.8.1.	A.1
May 2019	Initial release.	A.0



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